



Impartiality Policy

Introduction

The laboratory is committed to providing impartial and objective results to its clients. In order to achieve this, the laboratory has established an impartiality policy to ensure that its activities are free from bias and influence.

Purpose

The purpose of this policy is to outline the steps that the laboratory will take to ensure impartiality in all of its activities. This policy applies to all employees and contractors of the laboratory.

Scope

This policy applies to all activities performed by the laboratory, including sample preparation, testing, and reporting of results.

Impartiality Requirements

The laboratory will implement the following impartiality requirements to ensure impartiality in all of its activities:

- the laboratory will ensure that its activities are independent from commercial and financial interests and that its results are not influenced by such interests.
- the laboratory will ensure that its employees and contractors are aware of potential conflicts of interest and that they take steps to avoid such conflicts.
- the laboratory will be transparent about its activities and will make information about its operations and procedures available to clients and other stakeholders.
- the laboratory will have a process in place for the management of complaints and grievances and will take steps to resolve any such complaints in a timely and impartial manner.
- the laboratory will regularly review its impartiality requirements to ensure that they are current and relevant.

Monitoring and Review

The laboratory will regularly monitor and review its impartiality activities to ensure that they are effective and efficient, and that they are aligned with the needs and expectations of its clients.

Conclusion

This policy outlines the steps that the laboratory will take to ensure impartiality in all of its activities. The laboratory is committed to impartiality and to ensuring that its results are free from bias and influence.